

Patient Centered Care

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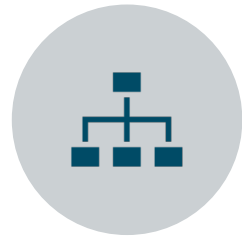
AHIP

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A Changing Industry – Payment and Delivery Models For Patient Centered Care



**PATIENT CENTERED
MEDICAL HOMES
(PCMH)**



**ACCOUNTABLE CARE
ORGANIZATIONS
(ACO)**



**INTEGRATION OF
BEHAVIORAL HEALTH
CARE WITH PRIMARY
CARE**



**INTEGRATED
DELIVERY MODELS**



**VERTICAL
INTEGRATION CAN
STREAMLINE
PATIENT EXPERIENCE**

Patient Group and Health Insurer Partnerships

By working with groups that represent chronic disease patients, health insurance providers can save money on costly therapies while ensuring patients have access to the treatments they need.



Collaboration can identify challenges for patients living with chronic conditions and take steps to reduce obstacles to care.

Improve the Patient Experience, Increase Quality of Care, and Reduce Costs



Cost-sharing



Prior authorization



Step therapy



Drug formularies



Case managers



Social supports

AHIP Partnerships

Patient Advocacy Groups

Health Care Stakeholders

State and Federal Governments



POLICY



DATA

- Core Quality Measures Collaborative
- Playbook for Value Based Care
- COVID-19 Vaccination Efforts
- Infant Formula Shortage
- Contraceptive Services
- Food Is Medicine
- Common Health Coalition: Together for Public Health
- Connecting to Coverage Coalition
- Smarter Health Care Coalition



BEST
PRACTICES



COVERAGE

Advancing Health Equity for Patient Centered Care

- **Every American deserves affordable, high-quality care and health coverage regardless of health status, race, color, national origin, sex, gender identity, sexual orientation, age, or disability.**
- For years, health insurance providers have been committed to improving health equity and combating social determinants of health in our communities.
- Patient centered care requires meeting patients where they are, seeing the whole patient, listening, and adapting to unique needs.
- Increased focus on health equity measurements and evaluation.
- Addressing social determinants to enhance patient centered care:



FOOD INSECURITY



RELIABLE
TRANSPORTATION



HIGH SPEED
INTERNET



HOUSING



ENVIRONMENTAL



EDUCATION AND
LITERACY

Policy Reforms that Enhance the Patient Experience



Enhanced Subsidies for Individual Market Coverage



Ending Surprise Medical Billing



Reducing Prior Authorizations



Honest Billing and Site Neutral Payments



Chronic Disease Management Act